

Open Report on behalf of Debbie Barnes OBE, Head of Paid Service

Report to:	Executive
Date:	09 July 2019
Subject:	Performance Reporting against the Council Business Plan - Quarter 4
Decision Reference:	I016869
Key decision?	No

Summary:

This report presents an overview of performance for Q4 against the Council Business Plan. The Executive can view performance on the web using this [link](#).

Recommendation(s):

That Executive:-

1. Notes and considers the 2018/2019 Quarter 4 performance.
2. Approves the proposed change to reporting as set out in this report.

Alternatives Considered:

1. No alternatives have been considered to recommendation 1 as it reflects factual information presented for noting and consideration.
2. The alternative to recommendation 2 is not to make any changes in reporting as recommended in this report and instead to continue to report against the measures as published in the Council Business Plan 2018/2019. However, without the recommended change, these measures are not considered to assist the Executive in obtaining an accurate picture of the organisation's performance.

Reasons for Recommendation:

To provide the Executive with information about Quarter 4 performance against the Council Business Plan 2018/2019 and propose changes to reporting to assist the Executive in monitoring that performance in future.

1. Background

The Council Business Plan 2018/2019 was approved by Council on 23 February 2018. This report provides the Executive with highlights of Quarter 4 (Q4) performance. The full range of performance is hosted on the Lincolnshire Research Observatory (LRO) available to view on this [link](#).

Headlines Quarter 4 performance

All of the commissioning strategies are reported in Q4 and there has been some movement in headline performance since Q3.

Of the 16 commissioning strategies: 4 performed really well (all measures reported in Q4 achieved the target), compared with 8 in Q3; 7 performed well (all but 1 measure reported in Q4 achieved the target), compared with 2 in Q3; 5 had mixed performance (some measures achieved and some measures did not achieve the target in Q4), compared with 4 in Q3.

The good news

The following 4 commissioning strategies have performed really well (all measures reported in Q4 achieved the target).

- [Carers](#)
- [Children are safe and healthy](#)
- [Learn and achieve](#) reported for the first time in Q4 this year
- [Specialist adult services](#)

There are several areas where performance exceeded the target throughout 2018/2019:-

- [236 high risk premises inspected by Trading Standards](#) (M3) in 2018/2019 (Target 221)
- [10,153 reported incidents of domestic abuse](#) (M7) in 2018/2019 (Target 9,716)
- [42.7 looked after children per 10,000](#) (M23) as at Q4 (Target 48)
- [303 children who are subject to a child protection plan](#) (M24) as at Q4 (Target 340)
- [362 days is the average time taken to move a child from care to an adoptive family](#) (M25) in Q4 (Target 400 days)
- [138 days is the average time taken to match a child to an adoptive family](#) (M26) in Q4 (Target 175)
- [62.7% of people aged 40 to 74 offered and received an NHS health check](#) (M33) in Q3 (Target 55%)
- [857 new voluntary and community groups actively supported in Lincolnshire](#) (M39) in 2018/2019 (Target 800)
- [1,005 permanent admissions to residential and nursing care homes aged 65+](#) (M60) in 2018/2019 (Target 1,150)
- [97.4% achievement of KPIs - VINCI Facilities Partnership Limited contract](#) (M 101) (Target 75%)

- [2,509 people supported who have accessed volunteer opportunities](#) (M105) (Target 1,400)

The following 7 commissioning strategies performed well (all but 1 measure reported in Q4 achieved the target).

- [How we effectively target our resources](#) (Combination of 3 commissioning strategies) performed very well in Q3. [Public Service Network](#) (M99) is non-compliant and is reported for the first time in Q4 this year.
- [Readiness for Adult Life](#) (performed very well in Q3). [Achievement gap between pupils eligible for Free School Meals \(FSM\) and their non-FSM eligible peers nationally at KS4](#) (M42) did not achieve the target and is reported for the first time in Q4 this year.
- [Safeguarding adults](#)
- [Sustaining and developing prosperity through infrastructure](#) reported for the first time in Q4 this year.
- [Sustaining and growing business and the economy](#) (performed very well in Q3). [Qualifications achieved by adults](#) (M70) did not meet the target in Q4 this year.

Mixed performance

The following 5 commissioning strategies had mixed performance (some measures achieved and some measures did not achieve the target).

- [Adult Frailty, long term conditions](#) (performed well in Q3). [Completed episodes of reablement](#) (M124) has not achieved the target in Q4 (target was achieved in Q3).
- [Community resilience and assets](#)
- [Protecting and sustaining the environment](#)
- [Protecting the public](#) 3 measures did not achieve the target: [Unsafe and counterfeit goods removed from the market](#) (M2), [Adults Reoffending](#) (M14) (neither achieved the target throughout the year) and [Deliberate secondary fires](#) (M22) (achieved the target in Q3).
- [Wellbeing](#)

The following commissioning strategy did not achieve the targets

The [Readiness for school](#) commissioning strategy is reported for the first time in 2018/2019 and neither measure achieved the target:

- [Achievement at a good level of development in the Early Years Foundation Stage](#) (M47), performance has dipped slightly from 70% (academic year September 2016 – July 2017) reported in 2017/2018 to 69% (academic year September 2017 – July 2018) reported in 2018/2019. The lowest outcomes were in Literacy. Two key projects will support academies and maintained schools who have dips in Literacy goals to undertake specific work to focus on literacy as a priority. Early Years Child Care (EYCC) will work on early communication and language to support the development of speech and language into Literacy readiness.

- [Achievement gap between pupils eligible for Free School Meals \(FSM\) and their non-FSM Eligible peers nationally achieving Good Level of Development](#) (M48) Early Years Child Care (EYCC) have been proactively collaborating with schools, localities and Early Years providers to share good practice and identify themes and interventions that could contribute to narrowing the gap. Lincolnshire has been invited to participate in the professional development fund, which has an emphasis on communication, language and narrowing the word gap for our EYPP children. This project will be focused on working with providers in areas of highest deprivation, contributing to the social mobility agenda beginning in September 2019. EYCC is piloting a programme with Family Learning focussing on developing language through play with a focus on children and families eligible for Early Years Pupil Premium (EYPP).

Appendix A provides a summary of the measures that did not achieve the target in Q4.

Proposed changes to reporting performance against the Council Business Plan 2018/19

The relevant Executive Councillor has been consulted and recommends that the Safeguarding enquiries where the 'source of risk' is a service provider (M114) is removed from the Council Business Plan and is replaced with [Adult safeguarding concerns that lead a safeguarding enquiry](#) (M130). The rationale for this is that the Safeguarding Service want to encourage providers, partners and professionals to submit concerns to the Council only where appropriate, and to ensure these concerns have already been managed and considered within the remit of their organisations and only escalated to the Council as necessary. The Safeguarding Service would therefore expect a higher proportion of concerns progressing to an enquiry, with a corresponding reduction in concerns that do not warrant a full enquiry.

The title of the measure 'Achievement gap between disadvantaged pupils and their peers at Key Stage 4' (M42) has been amended to ['Achievement gap between pupils eligible for Free School Meals and their non-Free School Meals eligible peers nationally at KS4'](#) as this better describes what is being reported against this measure - Disadvantaged pupils that achieve at least 5+ grade 5-9 GCSEs including English and Maths compared to all the other pupils. Disadvantaged pupils are defined as Looked After Children and children eligible for free school meals.

The title of the measure 'Achievement gap between disadvantaged pupils and their peers at Foundation Stage' (M48) has been amended to ['Achievement gap between pupils eligible for Free School Meals and their non-Free School Meals eligible peers nationally achieving Good Level of Development'](#) as this better describes what is being reported against this measure which is the percentage gap in good level of development at foundation stage.

2. Legal Issues:

Equality Act 2010

Under section 149 of the Equality Act 2010, the Council must, in the exercise of its functions, have due regard to the need to:

- * Eliminate discrimination, harassment, victimisation and any other conduct that is prohibited by or under the Act
- * Advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it
- * Foster good relations between persons who share a relevant protected characteristic and persons who do not share it.

The relevant protected characteristics are age; disability; gender reassignment; pregnancy and maternity; race; religion or belief; sex; and sexual orientation

Having due regard to the need to advance equality of opportunity involves having due regard, in particular, to the need to:

- * Remove or minimise disadvantages suffered by persons who share a relevant protected characteristic that are connected to that characteristic
- * Take steps to meet the needs of persons who share a relevant protected characteristic that are different from the needs of persons who do not share it
- * Encourage persons who share a relevant protected characteristic to participate in public life or in any other activity in which participation by such persons is disproportionately low

The steps involved in meeting the needs of disabled persons that are different from the needs of persons who are not disabled include, in particular, steps to take account of disabled persons' disabilities.

Having due regard to the need to foster good relations between persons who share a relevant protected characteristic and persons who do not share it involves having due regard, in particular, to the need to tackle prejudice, and promote understanding.

Compliance with the duties in section 149 may involve treating some persons more favourably than others.

The duty cannot be delegated and must be discharged by the decision-maker. To discharge the statutory duty the decision-maker must analyse all the relevant material with the specific statutory obligations in mind. If a risk of adverse impact is identified consideration must be given to measures to avoid that impact as part of the decision making process.

The Report presents performance against the outcomes and measures that are in the Council Business Plan, many of which relate to people with a protected characteristic including young people, older people and people with a disability. It is the responsibility of each service when it is considering making a change, stopping, or starting a new service to make sure equality considerations are taken into account and an equality impact analysis completed.

Joint Strategic Needs Analysis (JSNA) and the Joint Health and Wellbeing Strategy (JHWS)

The Council must have regard to the Joint Strategic Needs Assessment (JSNA) and the Joint Health & Well Being Strategy (JHWS) in coming to a decision.

The Report presents performance against the outcomes and measures that are in the Council Business Plan, many of which relate directly to achievement of health and wellbeing objectives.

Crime and Disorder

Under section 17 of the Crime and Disorder Act 1998, the Council must exercise its various functions with due regard to the likely effect of the exercise of those functions on, and the need to do all that it reasonably can to prevent crime and disorder in its area (including anti-social and other behaviour adversely affecting the local environment), the misuse of drugs, alcohol and other substances in its area and re-offending in its area.

The Report presents performance against the outcomes and measures that are in the Council Business Plan, some of which relate to crime and disorder issues.

3. Conclusion

This report presents an overview of performance for Quarter 4 against the Council Business Plan 2018/2019 and proposed changes to reporting to assist the Executive in monitoring that performance in future. The Executive is invited to consider performance, and consider and approve the proposed changes to reporting.

4. Legal Comments:

The Executive is responsible for ensuring that the Executive functions are discharged in accordance with the Budget and Policy Framework of which the Business Plan is a part. This report will assist the Executive in discharging this function.

The recommendation is lawful and within the remit of the Executive.

5. Resource Comments:

Acceptance of the recommendation in this report has no direct financial consequences for the Council.

6. Consultation

a) Has Local Member Been Consulted?

N/A

b) Has Executive Councillor Been Consulted?

N/A

c) Scrutiny Comments

The Overview and Scrutiny Management Board (OSMB) considered this report at its meeting on 27 June 2019 and the comments of OSMB will be reported to the Executive.

d) Have Risks and Impact Analysis been carried out?

No

e) Risks and Impact Analysis

Any changes to services, policies and projects are subject to an Equality Impact Analysis. The considerations of the contents and subsequent decisions are all taken with regard to existing policies.

7. Appendices

These are listed below and attached at the back of the report	
Appendix A	Summary of those measures where the target was not achieved in Quarter 4

8. Background Papers

Q1, Q2 and Q3 Executive Reports can be accessed via Democratic Services.

Document Title	Where document can be accessed
Executive Report 4 September 2018 Council Business Plan 2018 - 2019 Performance Report, Quarter One	via Democratic Services. http://lincolnshire.moderngov.co.uk/ieListDocuments.aspx?CId=121&MId=4971&Ver=4
Executive Report 18 December 2018 Council Business Plan 2018 - 2019 Performance Report, Quarter Two	via Democratic Services. http://lincolnshire.moderngov.co.uk/ieListDocuments.aspx?CId=121&MId=4975&Ver=4
Executive Report 5 March	via Democratic Services.

2019 Council Business Plan 2018/2019 Performance Report, Quarter Three	http://lincolnshire.moderngov.co.uk/ieListDocuments.aspx?CId=121&MId=5280&Ver=4
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